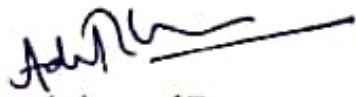


ORDER

In order to reduce the number of people visiting DTO Offices and to take other precautionary measures to control any possible spread of COVID-19, the following instructions are to be complied with by all District Transport Officers of Assam.

1. No test for learner licence and driving licence shall be conducted till 31st of March, 2020 (except for those learner licences which are going to expire during the period 20/03/2020 to 31/03/2020)
2. All the District Transport Officers shall ensure that all necessary steps are taken up in the public transport vehicles to ensure sanitation especially of seats, handles & bar. The hygiene and sanitation to be stepped up in all the Bus Terminals and the display of public health messages may be ensured on public transport vehicles, Bus Terminal and the Bus Stops. They shall also ensure necessary awareness and sensitization of drivers, conductors and handymen.
3. The DTOs shall take measures to reduce the number of visitors to their office as much as possible; online payment of tax, fee etc. has to be encouraged and facilitated.
4. All DTO Offices to be properly cleaned and surfaces like railings, door handles to be regularly sanitized.
5. Arrangements of hand wash facilities, with soap and water, to be made available at the entrance of the office so that anyone entering the office washes hands first; employees be advised to wash hands frequently.
6. All DTOs shall publicise their official mobile number as **HELP Line No./ WhatsApp No.** for general public to address urgent issues of public importance regarding transport.

Memo No. CT-E/37/2015
Copy to:-


Commissioner of Transport
Assam, Guwahati-22
Dated Guwahati the 19th March, 2020

1. P.S. to the Commissioner & Secretary to the Govt. of Assam, Transport Department for favour of kind information to the Commissioner & Secretary to the Govt. of Assam.
2. All Deputy Commissioners _____ for kind information.
3. All Superintendent of Police _____ for kind information.